

Day 20 Page 1
December 30, 2022

I spent the day contacting the cruise line MSC and emailing my travel agent trying to get all the information that I would need at embarkation. My travel agent hasn't return any of my emails from last week and when I reached MSC they told me all information that I needed was sent to my travel agent and because I used a travel agent they would not send the information directly to me. I finally contacted my brother in Arizona and had him call the agent and they finally responded to my emails. MSC has sent 70 pages of documents to read, sign, or fill out before embarkation. This is New Years weekend and from what I understand is everyone takes a few extra days off, so that should give me time to get through the 70 pages from MSC. This has not been a fun vacation day, and I definitely will never use the travel agent again.